

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Sara Parks
Date: 1/11/06
Time: 10 - 11 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

x Sharlene Bryant	Others:
x Cathy Bennett	x Linda Smith
Cheryl McQueen	X Jamie Herubin
Shannon Johnson	x Sandy Flores
Gary Imes	X Sara Parks
Joyce Sims	X Mike Frost
Jackie Kidder	X Paul Carr
Rick Debell	x Majorie Morris
x Thelma Hayter	
x Eric Johnson	

Attendees:

Alamance-Caswell	x Onslow
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
Crossroads	x Roanoke-Chowan
x Cumberland	x Rockingham
x Durham	x Sand hills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	x SE Regional
x Five – County MHA	x Smoky Mountain
x Foothills	x Tideland
Guilford	x Wake
X Johnston	x Western Highlands
Mecklenburg	x Wilson-Greene
x Neuse	
x New River	

Attendees:

Item No.	Topics	Review checkwrite from January 6 (cut-off date)
1.	Division and EDS Review	<p>Upcoming checkwrites (cut-off dates) – January 13, 20</p> <p>Tim Sullivan: Update Medicaid issues</p> <p>BugCentral Status</p> <p>Key CSRs</p> <p>Operations Support: File Maintenance, Security, and Help Desk</p> <p>Area Programs joining this week:</p>
2.	Area Programs	<p>Roll call</p> <p>Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.</p> <p>Review Checkwrite from January 6th (cut-off date)</p> <p>Upcoming checkwrite (cut-off-dates) - January 13th, 20th</p> <p>New Service Definitions on DMG Public Web-Site under “What’s New!”</p> <ul style="list-style-type: none"> • http://www.dhhs.state.nc.us/mhddsas/ <p>Enhanced Services Training</p> <ul style="list-style-type: none"> • January 9 – Asheville • January 11 – Statesville • January 17 – Greenville • January 19 - Raleigh <p>Status of SPA</p> <p>Reminder: IPGR7001 – Attending Provider Reimbursement by Agency has new field date of service; implemented December 15, 2005.</p> <p>Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list: IPRS.QandA@ncmail.net</p> <p>IPRS Questions or Concerns</p> <p>DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell</p> <p>MMIS Updates - Tim Sullivan & Shannon Johnson</p> <p>Medicaid Questions or Concerns</p> <p>Updates to Roll Call?</p> <p>Any other area program questions/comments?</p> <p>DMH and/or EDS concluding remarks.</p>

Next Meeting: January 18, 2006

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	Review checkwrite from January 6 (cut-off date) – Few EOB 11; a lot of denials 8505 due to insufficient budget. 66,000 claims processed. Alamance-Caswell had more than 5,000.
2.	Upcoming Checkwrites –January 6th (2nd checkwrite 2006), 13th
3.	Tim Sullivan & Shannon Johnson – Update on Medicaid Issues – (absent)
4.	Bug Central Status: All bugs are currently in customer review. Third bug requires a CSR.
5.	Key CSRs: CSR meeting to follow Core Team.
6.	Operations Support – File Maintenance, Security – For the FM request that was completed last week, claims will be reprocessed this Friday. An alert will go out to those affected. Please copy Jay Dixon on the alert.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
3.	Review Checkwrite – December 16, 30 (cut-off date)
4.	Upcoming checkwrite - January 6th (2nd checkwrite 2006), 13th
5.	<p>Agenda items</p> <p>Review Checkwrite from January 6th (cut-off date)</p> <p>Upcoming checkwrite (cut-off-dates) - January 13th, 20th</p> <p>New Service Definitions on DMG Public Web-Site under “What’s New!”</p> <ul style="list-style-type: none"> • http://www.dhhs.state.nc.us/mhddsas/ <p>Enhanced Services Training</p> <ul style="list-style-type: none"> • January 9 – Asheville • January 11 – Statesville • January 17 – Greenville • January 19 - Raleigh <p>Status of SPA (State Plan Approval) – We will be sending out examples.</p> <p>Reminder: IPGR7001 – Attending Provider Reimbursement by Agency has new field date of service; implemented December 15, 2005.</p> <p>Reminder: After receiving new provider numbers from DMA, please send these numbers to the</p>

	<p>IPRS QA distribution list: IPRS.QandA@ncmail.net</p> <p>IPRS Questions or Concerns:</p> <p>Q: Dean (Roanoke Chowan) – Are there any issues with MQB getting through IPRS?</p> <p>A: Send examples to Q & A.</p> <p>C: Tom (Western Highlands) – Service rate schedule published in March 2005 was mentioned in the seminar. H2035 rate is incorrect on the schedule where it states “per diem”, but it should be “per hour”. Page 4 of the January '06 bulletin says the same thing.</p> <p>A: We have a meeting with DMA in the morning and will mention this.</p> <p>Q: When will the final rate schedule be posted?</p> <p>A: We will ask in the meeting tomorrow.</p> <p>Q: Carol (Pitt) – Where do I sign up for the seminar?</p> <p>A: DMA website, we will check and send out the info. Today.</p> <p>Q: Debbie (Catawba) – Any more on service rates that are being eliminated?</p> <p>A: Mike Mosley will be sending out a memo to Area Directors regarding this. We have had a lot of meetings on this.</p> <p>Q: Will the IPRS database be updated?</p> <p>A: We will have a report with service level numbers just like we did with direct provider enrollment.</p> <p>Q: Will there be a new loop to 837?</p> <p>A: No.</p> <p>Q: Cheryl (Edgecombe Nash) – Medicaid RA's 835 – we have clients that are not on the RA hard copy, but found on multi-specialty RA. We have clients that don't belong to us, but we don't know who they belong to. How do we handle?</p> <p>A: Send ICN examples to Q & A and we'll forward to Shannon and Tim.</p> <p>Q: Jody (Johnston) – On the December 2005 RA we had several services with no payment. So we called and were told there was no claim found. Any idea on this?</p> <p>A: OBH service would have been on the multi-specialty group physician number. Look on that RA.</p> <p>Q: Kim (Neuse) – We have an outside provider who does billing for us. On crossover use different record number. Is that going to be an issue for reporting?</p> <p>A: Send to Q & A. From a system standpoint, it is not an issue.</p> <p>Q: Tom (Western Highlands) – New service definition with new core numbers that are site specific. Can that number be used as location for direct enrolled providers?</p> <p>A: We are still discussing with the agency. We have a meeting tomorrow and will let you know next week.</p> <p>Q: Shawn (Pathways) – Will IPRS pay on new enhanced services?</p> <p>A: New services that were approved for DMA and DMH, so yes. If you have a client it will pay if in correct pop group and eligible.</p> <p>Q: April (SE Regional) – Unendorsed providers, what will happen with them? Will they be able to bill after the cut off?</p> <p>A: We are not sure at this point. This should be discussed tomorrow.</p> <p>Q: Are the seminars that are going on now the same training as from September and October?</p> <p>A: No it's different. It covers services that were not addressed in Phase I. This is Phase II.</p> <p>C: Majorie Morris (DMA) – I strongly encourage providers to attend.</p> <p>DMA Direct Provider Enrollment Questions – Angela Floyd and Pamela Horrell (absent)</p> <p>MMIS Updates Tim Sullivan & Shannon Johnson –</p> <p>6. Medicaid Questions or Concerns –</p> <p>7. Updates to Roll Call; Other Questions?</p> <p>DMH and/or EDS Concluding Remarks:</p>
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Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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